



FAQs

CAN ANYONE PARTICIPATE IN THE AUCTION?

The auction is open to everyone 18 years and older. You must be 21 years or older to bid on any alcohol-related auction package. Please share the auction link with friends and family!

To participate in the auction, you need to register at <https://e.givesmart.com/events/EzP/> or text BIDS2025 to 76278. Registration ensures that your credit card is on file; a credit card on file is necessary to participate in the auction.

Bidders will be responsible for pick up of their items / certificates at the conclusion of the event. For winners not present, winning bidders must coordinate pick-up at SJV or cover shipping costs. Only domestic shipping can be provided.

MAY I PAY BY A METHOD OTHER THAN CREDIT CARD?

Upon registering, you will be asked to provide credit card information. Any remaining balances will be charged to your card on file on Wednesday, March 12, 2025.

If you would like to use an alternate form of payment, please contact Peter Thomas at petert@stjohnv.org prior to 5pm on Monday, March 10, 2025. SJV accepts cash and checks; arrangements can also be made for donations via donor advised funds and stock options for Raise the Paddle and other donations where no item of value was provided in return for payment.



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HOW DO I PICK UP MY ITEMS?

To collect your items, payment must first be received. Payment can be made on your phone (via your card on file) or with the assistance of the volunteers at the checkout area of the auction (via card, cash, or check.)

Check out and pick up will occur immediately after the program ends. Items will be available for pickup at the conference room near the lobby. Items should be collected by 11pm. Any items left at that time will be available for pick up at the school office, starting on Monday, March 10, 2025. A signature will be required at pickup.

**If SJV is not contacted by Friday, March 14, 2025 for collection, the item will be forfeited and will be used again to benefit SJV.*

IS POOLED BIDDING AN OPTION?

If desired, a pool of bidders can collectively bid together on an auction package. The pool should designate a primary bidder who places bids on behalf of the group. If the primary bidder wins, the winning bid can be prorated across the bidder accounts of those in the pool. Bidders must contact Peter Thomas via text or phone call at 414-916-5290 before 11pm on Saturday, March 8, 2025 to request proper allocation.

